

Subject: JHS Band: Vipers Pick Up After Rehearsal Friday

For those who ordered Vipers online through the bulk order, your purchase is available for pick up from Diana Johnson-Ford after rehearsal on Friday night.

If you have NOT ordered your Vipers yet, you MUST DO SO ASAP! All marching band students who are not in Color Guard must own black Vipers marching shoes as part of the competition uniform. These are not available locally and must be ordered online.

To place your order:

1. Visit the [Smith Walbridge Band Products](http://www.swbandproducts.com) web site at <http://www.swbandproducts.com/store/viper-marching-shoes.html>. You should see the page for item SKU DSI-SHVI - the Director's Showcase Viper Marching Shoe. OR you can go to their home page at [www.swbandproducts.com](http://www.swbandproducts.com) and search for DSI-SHVI.
2. Scroll down and select "**BLACK**" for color. Select the Men's or Women's size for your student (wide widths are available) and select **Add to Cart**. **Be sure to select the correct gender and size for your student. Any shipping for returns and/or exchanges is at your cost (both ways).** See sizing tips at the bottom of this email.

**Important Sizing Tips:** Smith Walbridge recommends that you do NOT reference other brand shoes or "street shoes" for sizing band shoes. Always refer to the measured shoe size from a Brannock device (available at most shoe retailers). If the student fluctuates between two sizes, it is recommended they go with the larger size. There is also the option to order two sizes and return the size that does not fit; the only downside is the cost of return shipping. The uppers on marching shoes are stiffer than a common athletic shoe, so factor that in when selecting a size. You do not want your marching shoes too tight.

We have noticed that a half size larger is best. The band marches in the heat and feet swell. Wide sizes are available. If your child is rapidly growing, you may want to order a second pair larger.

These are just suggestions, and are not a guarantee of desired fit.

**Returns/Exchange Instructions:** Call the office during normal business hours and request an RA number. The purchase price will be refunded back to the purchaser card after the shoes arrive and are inspected (about 1-2 weeks). Shoes AND packaging that are not in A-stock condition, worn, dirty, or damaged cannot be refunded. A separate order for the desired size will need to be placed. Customer is responsible for all shipping costs on incorrect orders or size changes. Please call the office on any damaged or defective shoes within 14 days of receipt.

**Questions? Call Smith Walbridge at 877-286-9925.**